



### CAMPSITE

Service / amount per day and by location (TVA 10%)	VLS from 01/02 to 31/03 & from 01/11 to 31/12	LS ** from 01/04 to 20/06 & from 06/09 to 31/10	MS * from 21/06 to 27/06	MS 1 from 28/06 to 04/07 & from 23/08 to 05/09	HS from 05/07 to 18/07	VHS from 19/07 to 22/08
<b>Bike/ Hiking Package</b> <i>without electricity</i>						
Solo package 1 person + 1 tent	-	10,00 €	12,00 €	15,00 €	15,00 €	15,00 €
Duo package 2 people + 1 tent	-	13,00 €	16,00 €	20,00 €	25,00 €	25,00 €
<b>Nature Package</b> <i>without electricity</i>						
Package 2 people, installation and vehicle	-	16,00 €	19,00 €	23,00 €	29,50 €	32,00 €
<b>Comfort Package</b> <i>with electricity</i>						
Package 2 people, installation and vehicle	19,00 €	21,00 €	24,00 €	29,00 €	36,00 €	39,00 €
<b>Motorhome Package</b>						
Package 2 people + Elec 10A	20,00 €	22,00 €	25,00 €	30,00 €	37,00 €	40,00 €
<b>Privilege Package</b> <i>with electricity and equipment</i>						
Package 2 people, installation and vehicle + Elec 16A + table + water + storage shelters	-	25,00 €	30,00 €	35,00 €	45,00 €	50,00 €
Additional adult + 10 years	-	7,00 €	7,00 €	8,00 €	8,25 €	8,25 €
Additional child - 2 to 10 years	-	4,00 €	4,00 €	5,50 €	5,50 €	5,50 €

- Vehicule storage (VLS et LS) : **5,00€/day** - TVA 10%
- Rental of refrigerated locker (sauf VLS et LS) : **4,00€/jour**-TVA20%
- Additional vehicle (except VLS) : **4,00€/day** - TVA 10%
- Additional tent (sauf VLS) : **4,00€/day** - TVA 10%
- Animals : **2,50€/day** - TVA 10%
- Application fee in MS1, HS et VHS : 14€
- Cancellation insurance : 3,5 % of the stay
- Tourist tax : 0,86€/night/pers of + 18 years

**\* Promotion**  
**6 = 7**  
VALID IN BS AND MS

**6 nights of pitch**  
«Camping» purchased:  
**a 7<sup>th</sup> night free.**

**\*\* Rates ACSI : 19€**



### MOBILE HOME RENTAL

Service Amount per night	TBS from 01/02 to 31/03 & from 01/11 to 31/12	BS from 01/04 to 20/06 & from 06/09 to 31/10	MS from 21/06 to 27/06	MS 1 from 28/06 to 04/07 & from 23/08 to 05/09	HS from 05/07 to 18/07	THS from 19/07 to 22/08
Standard 2 ch	50,00 €	60,00 €	80,00 €	80,00 €	110,00 €	110,00 €
Comfort 3ch 35 m <sup>2</sup>	60,00 €	75,00 €	90,00 €	110,00 €	130,00 €	150,00 €

Deposit : **300,00€/stay**

Cleaning Service : **70,00€**

# General Terms and Conditions of Sale

## MUNICIPAL CAMPSITES OF CAPBRETON

In order to benefit from the services offered by the campsite, it is imperative to read and accept these general conditions. Any booking of a stay at the campsite implies the unconditional acceptance of these conditions, at the time the order is placed.

### 1 – COVERAGE

These General Conditions apply without restriction or reservation to all rentals of mobile homes, chalets or bare pitches ("Accommodations") concluded between the Board "Les Campings Municipaux de CAPBRETON" ("The Campsite") and consumers or non-professionals («Clients or the Client»), wishing to stay at the Campsite. Reservations are open for Camping La Civelles on the website: <http://www.campinglacivelles.fr/> or by phone: 05 58 72 15 11, and for Camping du Bouret by phone: 05 58 72 15 11.

These general conditions specify in particular the conditions of rental, placing of orders, payment and stay ordered by the Customers.

The main characteristics of the accommodation offered for rent are presented on the website: <http://www.campinglacivelles.fr/>. The photographs and graphics presented are not contractual and cannot engage the responsibility of the Campsite. The Client is obliged to refer to the description of each accommodation in order to know its properties and essential features.

Rental offers are limited to the available accommodations.

These General Conditions are systematically communicated to any Customer prior to placing an order and will prevail, if necessary, over any other version or contradictory document. They are available at any time on the website <http://www.campinglacivelles.fr/>

The Customer declares that he has read these General Conditions and accepted them before his booking: either by signing them when sending his contract following an order by phone, or by ticking the box provided for this purpose before the implementation of the online booking procedure. The validation of the reservation by the Customer constitutes acceptance without restriction or reservation of these General Conditions.

It is expressly agreed that the Customer does not enjoy any right of withdrawal in application of article L. 222-10 of the Consumer Code.

### 2 – ORDERS / RESERVATIONS

On the internet, it is up to the Client to select the Accommodation he wishes, the desired rental period and the conditions of the rental.

It is the responsibility of the Customer to check the accuracy of his order, its price and correct any errors before confirming acceptance. Any order placed on the aforementioned website constitutes a contract concluded at a distance between the Campsite and the Customer.

The reservation of a mobile home, chalet or bare site is final only after:

- the agreement of the Campsite: Upon receipt of your reservation accompanied by a deposit of 25%, a confirmation of stay will be sent by the booking service by mail or email. In case of non-approval, the deposit paid will be returned.

- receipt of the deposit of 25% of the total price, the administration fees and cancellation insurance costs if applicable;

- the receipt of the duly completed and signed booking contract or a confirmation email when making an online booking.

The reservation is binding on the Campsite only when it has accepted it, depending in particular on availability and more generally on any circumstances likely to affect the execution of the reservation made. The campsite reserves the right to refuse any reservation that would be contrary to the camping's rules or that would seek to divert it from its original purpose.

The reservation accepted by the Campsite is personal and cannot be transferred to a third party without the prior consent of the Campsite.

### 3 – RATES

The accommodations are rented at the current prices shown on the back, valid for the year 2025. They are expressed in euros, including VAT.

Camping pitch: the basic package includes a pitch for the tent, caravan or motorhome, for 1 or 2 people, access to sanitary facilities and reception facilities.

Rental accommodation: the rental accommodation is equipped (according to the description of the chosen accommodation) and the supply of gas and electricity is included. The basic package is for 1 to 8 people depending on the type of accommodation. The campsite reserves the right to refuse access to groups that show up with a number of participants exceeding the capacity of the rented accommodation.

Any person occupying the habitat or residing on the same site, in addition to the accommodation capacity, will be subject to a supplement. In addition, additional fees will be charged for the additional vehicles, animals, visitors and their vehicle... In case of incorrect declaration by the lessee, this contract will be terminated automatically and the amounts paid will remain acquired by the lessor.

### 4 – TERMS AND CONDITIONS OF PAYMENT

All payments must be made to the "PUBLIC TREASURY". Cash payment is only possible for amounts below €300. For any payment by cheque of an amount greater than 1,500€, a check from the bank will be required.

Reservations made at least 30 days before the start of the stay must be accompanied by a deposit of 25% of the price to be taken into account.

Location: The balance of the stay is to be paid by the Client upon arrival, in cash, credit card, check, holiday vouchers ANCV (in full with the top stub).

Rentals: The balance of the stay must be paid without reminder from us 30 days before the date of arrival. In case of non-payment of the balance on the agreed date, the campsite reserves the right to cancel the reservation.

At the end of an 8-day period following the request for payment of the balance by the Campsite, the reservation will be considered as cancelled and the deposit paid by the Customer will be retained by the Campsite as compensation.

### 5 – TOURIST TAXE

This municipal tax is mandatory and is collected with the balance of the price, at the rate in force during the collection period (see rates schedule).

The prices TTC offered by the campsite do not include the tourist tax, the amount of which is determined each year by the community of CAPBRETON and the department of Landes.

### 6 – DEPOSIT – Inventory

For mobile home or chalet rentals, a deposit of 300 € will be required on arrival, for the fridge-boxes (22 €) and for the loan of adapter European plug (20 €).

On arrival, the campsite gives the customer an inventory sheet to fill in and to hand over at the reception for mobile homes and chalets rentals.

At the start, after emptying the rental and cleaning, an inventory of the premises will be made with the staff of the campsite. The deposits will be returned to the Client if no damage or loss occurred and if the mobile home or chalet is returned in perfect condition of cleanliness.

### 7 – RESERVATION FEE

Booking fee of 14 € is applied for any reservation of pitch or rental in high season.

### 8 – ARRIVAL / DEPARTURE

#### 8-1. Arrival

On the day of the start of the stay, the pitch is available from 2 pm and the mobile home and/or chalet from 3 pm.

The Client must go to the reception, where he will be given the necessary information to settle on his location or take possession of the residence.

#### 8-2. Departure

On the day of departure indicated in the contract, the premises must be vacated between 10am and 12pm. For any departure beyond, an extra day will be charged to the Client.

A check-out can be made by the staff of the Campsite. The deposit will be destroyed or returned to the Client, less any compensation deducted on supporting invoices for any damage found in the accommodation or the site. If the mobile home, chalet or pitch has not been cleaned, the cleaning deposit may be retained by the campsite.

### 9 – ANIMALS

Animals (dogs and cats) are only allowed in camping pitches, provided: to be kept on a leash inside the park including on the rented camping pitch, to be taken outside the campsite for his needs, That his excrement is collected and his behaviour does not impair the peace of mind. Animals are subject to a supplement (see current rates) per day and per animal. Dogs of 1st and 2nd categories are not allowed. Animals must be kept on a leash in the area of the field. Their vaccination certificate must be presented on arrival at the campsite. Ra-

bies vaccine is mandatory.

### 10 – CANCELLATION / MODIFICATION OF RESERVATION

#### 10-1. Change of the reservation

A reservation may be modified by the Client, subject to prior agreement of the Campsite and availability of accommodation for the requested period.

#### 10-2. Cancellation due to the Campsite

Except in the case of force majeure, the cancellation of the reservation by the Campsite will give rise to the full refund of the Client (rental, processing fees and tourist taxes).

#### 10-3. Cancellation – Delay – Interruption by the Client

In case of cancellation of the reservation by the Client after acceptance of the Campsite, at the latest 30 days before the arrival date, the deposit, the costs of registration and the costs of cancellation insurance will be retained by the Campsite.

If the cancellation occurs less than 30 days before the arrival date or in case of no-show at the campsite, the entire amount of the stay will be retained by the campsite.

Cancellation requests must be made in writing with a receipt to the campsite management. The refund can only be made to the Clients who have contracted the cancellation insurance, at the time of their booking. (see article 10-5.).

#### 10-4. Late check-in – Early check-out – Customer not present

In case of late arrival, the reservation will be held for a period of 24 hours. After this time and in the absence of a letter from the customer, the reservation will be cancelled. No refund or compensation will be given in case of late arrival or early departure.

#### 10-5. Cancellation and interruption insurance

Cancellation insurance is optional, the Client has the choice to subscribe or not at the time of booking.

In the event of cancellation or interruption of the stay according to the CGV of the cancellation insurance, it reimburses the total amount paid before arrival or the amount of the stay not used on a pro rata temporis basis as appropriate (excluding expenses and taxes). The Client must notify the company of the claim within 5 working days from its completion.

The general conditions of sale of cancellation insurance are on our website.

The amount of cancellation and interruption insurance is equal to 3.5% of the total amount of the reservation TTC, excluding expenses and taxes. This insurance premium must be paid in full upon booking of the stay and is non-refundable.

### 11 – INSURANCE

The campers benefit during their stay of the operator's civil liability guarantee for all personal or material damages that he would have been recognized responsible in their regard. This liability does not cover theft or damage of tents, caravans and their contents. Upon arrival at the campsite, it is the responsibility of the campers/ caravanners to present a valid insurance for their caravan, tent and/or equipment, guaranteeing them in particular in terms of civil liability.

It is also recalled that the parking spaces are not guarded and that parking is therefore at the risk of the user. The campers, when booking, can subscribe a cancellation insurance. (see article 10-5.)

### 12 – LIABILITY / GUARANTEE

These general conditions are subject to articles 1709 and following of the French Civil Code. Consequently, the Campsite undertakes to deliver the rented accommodation to the Client under the conditions provided for in the contract. It guarantees him a peaceful enjoyment of the accommodation during the rental period.

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### 13- REGULATIONS INSIDE THE CAMPSITE AND OTHER CONTRACTUAL DOCUMENTS

By confirming their reservation, the Customer acknowledges that he has read the internal rules of the campsite and all the contractual documents to which they are subject in connection with their rental. They accept the terms of these rules and acknowledge their contractual nature. They undertake, for themselves and their successors in title, to respect the terms of the regulation. In the event of a serious or repeated breach of this regulation, the Campsite may terminate the rental without compensation, as indicated in the internal rules. In the event of a criminal offence, the Campsite may call on the police and/or interrupt the Client's stay without compensation.

Particularly affected are people who violate the contractual stipulations regarding night noise, the declaration of false information at registration or generally any person who would behave disrespectfully on the campsite grounds.

The Camping reminds that minors are under the responsibility of adults who accompany them and decline all responsibilities in case of theft.

### 14 - TERMINATION OF CONTRACT

In case of non-compliance by either party with the obligations referred to in this Agreement or those contained in the internal rules, the lease may be terminated at the discretion of the injured party, at the expense of it to prove the breach.

### 15-COMPUTER AND FREEDOM

The Campsite is prohibited from transmitting to a third party the information communicated by the Customer in connection with their order. They are confidential and will be used by the Campsite's internal services only for the purpose of processing the Customer's order and personalising communication and offering services reserved for Camping customers. In accordance with the law on data processing and freedoms of 6 January 1978, the Customer has a right to access, rectify and oppose their personal data. For this, it is enough to make the request to the Camping in writing indicating their surname, first name and address.

### 16- INTELLECTUAL PROPERTY

The content of the website "http://www.campinglacivelle.fr/" is the property of the Camping and its partners and is protected by French and international laws relating to intellectual property. Any reproduction of this content, in whole or in part, is strictly prohibited and may constitute a crime of infringement.

In addition, the Campsite remains the owner of all intellectual property rights to photographs, presentations, studies, drawings, models, prototypes, etc., made (even at the request of the Customer) for the purpose of providing the Services to the Customer. The Customer therefore prohibits any reproduction or exploitation of these studies, designs, models and prototypes, etc., without the express written and prior authorization of the Seller who may condition it to a financial consideration.

### 17- PRE-CONTRACTUAL INFORMATION CUSTOMER ACCEPTANCE

By confirming their reservation, the Customer acknowledges having received the necessary information in accordance with articles L. 111-1 and following of the Consumer Code, and renounces in particular to rely on any contradictory document, which would be unenforceable at the Campsite.

### 18 - PERSONAL DATA PROTECTION

In the context of using its services, Le Camping La Civelle, as data controller, may collect and process personal data about you.

Camping La Civelle is committed to respecting the rules of privacy protection of users of its services. All personal data processing implemented within the framework of the accessible services complies with the applicable regulations on the protection of personal data and the provisions of the law «Informatique et libertés» of 6 January 1978 amended and the General Data Protection Regulation (EU Regulation 2016/679) designated as «GDPR».

#### 18.1 Commitments on personal data protection.

Camping La Civelle is committed to ensuring a high level of protection for the personal data of the users of its services and any other person whose personal data it processes. Camping La Civelle undertakes to comply with the regulations applicable to all personal data processing that it implements. In particular, Camping La Civelle undertakes to respect the following principles:

Your personal data is processed in a lawful manner

Your personal data is collected for specified purposes and not processed subsequently in a manner incompatible with those purposes

Your personal data is stored in an adequate manner and limited to what is necessary in relation to the purposes for which it is processed

Your personal data is accurate, kept up to date and all reasonable steps are taken to ensure that inaccurate data, in relation to the purposes for which it is processed, is promptly deleted or rectified.

Camping La Civelle implements the appropriate tech-

anical and organisational measures to guarantee a level of security adapted to the risk inherent in its processing operations. Comply with regulatory requirements and protect the rights and data of data subjects from the design of processing operations.

#### 18.2 What is the purpose of the data collected?

Your personal data is collected directly by the reception staff or from your online booking form.

These are used solely in the context of the commercial relationship and are not disclosed to third parties.

Camping La Civelle processes your information for the purposes described in these rules and in accordance with the following legal bases:

-Consent of the data subject

#### 18.3 How long are your data stored?

Camping La Civelle undertakes to keep your personal data for a period not exceeding that necessary for the purposes for which they are processed. Furthermore, Camping La Civelle keeps your personal data in accordance with the retention periods imposed by applicable laws.

These retention periods are defined according to the processing purposes implemented by Le Camping La Civelle and take into account in particular the applicable legal provisions imposing a precise retention period for certain categories of data, of any applicable limitation periods and the CNIL's recommendations concerning certain categories of data processing. In accordance with article 6-5 of the law n°78-17 of 6 January 1978 on data processing, files and freedoms, personal data which are subject to processing shall not be retained beyond longer than the time required to fulfil the obligations defined at the conclusion of the contract or the pre-defined duration of the contractual relationship.

#### 18.4 Who is likely to access your personal data?

The data collected in connection with the service of Camping La Civelle may be communicated to the authorized staff of REGIE, its partners or its suppliers of ancillary services, as part of the performance of all or part of the services. We remind you that in this context, Le Camping La Civelle asks its service providers to implement strict measures of confidentiality and protection of these data. Furthermore, Camping La Civelle may be required to provide personal information to the competent public authorities.

#### 18.5 How to exercise your rights?

In accordance with the applicable regulations on personal data protection, you may at any time exercise your rights of access, rectification, deletion of your data and your rights to limit and oppose the processing and portability of your personal data.

These rights are exercised by post, email or on site at the following address:

Camping La Civelle, Rue des biches 40130 CAPBRETON

Or by email at [campinglacivelle@capbreton.fr](mailto:campinglacivelle@capbreton.fr)

In this context, we kindly ask you to accompany your request with the necessary elements for your identification (name, first name, email) and any other information necessary to confirm your identity.

Camping La Civelle undertakes to process your request within 30 days of receipt of the request.

For certain specific services, these rights may be exercised directly online (management of your user account, management of your subscriptions to newsletters, etc.).

#### 18.6 IT security / transaction security

Camping La Civelle implements all the technical and organisational measures that are relevant to the nature, scope and context of the personal data you provide us and the risks presented by their processing, to keep your personal data secure and, in particular, prevent any accidental or unlawful destruction, loss, alteration, disclosure, intrusion or unauthorised access to such data.

The security and confidentiality of personal data is based on good practices. This is why we invite you not to share your passwords with third parties, to log out of your profile and to close the window of your browser at the end of your working session, Especially if you access the internet from a computer station shared with other people. You and other users will not access your personal information.

#### 18.7 Personal data concerning minors

Camping La Civelle does not collect or process personal data relating to children under 16 years of age without the prior consent of the holders of parental authority.

If personal data concerning children is collected for the service, parents or holders of parental authority have the possibility to object by contacting Camping La Civelle by email.

Furthermore, as stated above, the minor child at the time of collection of his personal data can obtain its deletion in the shortest possible time.

### 19 - LITIGATION

It is specified that these general conditions and the transactions resulting therefrom are governed by French law.

In case of difficulty arising from the interpretation, validity and execution of these general conditions and any operation related to them, and only after having entered the customer service of the Campsite, the Customer has the option to contact a consumer mediator within a maximum of one year from the date of the written complaint that the Customer will have sent to the Campsite, by registered letter with acknowledgement of receipt.

The contact details of the mediator that may be requested by the Client are as follows:

Medicys, 73 boulevard de Clichy, 75009 Paris

01 49 70 15 93

[contact@medicys.fr](mailto:contact@medicys.fr)

<https://www.medicys.fr/>

POSSIBILITY TO BOOK ONLINE ON [www.campinglacivelle.fr](http://www.campinglacivelle.fr)

Reservation requests will only be considered upon receipt of the bulletin of reservation signed and the corresponding deposit (see table of rates 2025).

Surname / Name : .....

Address : .....

.....

City C.P : ..... Country : .....

Phone : ..... Postal : .....

## CAMPSITE LOCATION

### 1 > Location for your equipment

- Tent      Package :  Privilege    Comfort    Nature  
 Caravane      Package :  Privilege    Comfort    Nature  
 Camping-car .

### 2 > additional services

- Animal x .....       2<sup>nd</sup> tent       3<sup>rd</sup> tent       2<sup>nd</sup> vehicul

### 3 > Mandatory family composition

Surname	Name	Date of birth
1 .....	.....	.....
2 .....	.....	.....
3 .....	.....	.....
4 .....	.....	.....
5 .....	.....	.....
6 .....	.....	.....

6 maximum number of people per location

### 4 > Date of your stay

Arrival (from 3.00 pm) on.....

Departure (before 12h) on .....

## PAYMENT, DEPOSIT, RESERVATION

Calculate the total cost of your stay (1) = .....euros

Calculate your deposit of 25 % : (1) x 25% = .....euros

booking fees (THS) : ..... + 14 euros

Cancellation insurance (option): (1) x 3,5% = .....euros

**TOTAL PAYEMENT = ..... euros**

I acknowledge that I have read your terms and conditions of booking and accepts them.

At .....

the..... 2025

Signature

All regulations shall be drawn up by the Treasury.

Non-contractual document until receipt of the stay confirmation